



January 24, 2019

To Whom It May Concern:

Dean Ramser has asked me to provide a letter of reference, and I am quite happy to do so.

I had the pleasure of making Dean's acquaintance last spring during his faculty observation at Riverside City College, and we have since kept in touch via email, professional development activities, and hallway conversations. During this time, Dean has consistently impressed me with his professionalism, student-centeredness, and commitment to equity and diversity.

Dean works hard to make his classroom inviting and accessible to all students. He surrounds his students with written tips and physical references and resources, and he structures his lessons so that they are completed collaboratively and without competition. He seems to take a genuine, individualized interest in each student and fosters an open, mutually-respectful, learning-centered environment.

Outside the classroom, Dean uses various LMS to provide students with additional resources and to maintain communication with them. He also works hard to keep his students' costs down by using open source materials whenever possible and negotiating with publishers to provide his students with low-cost or even no-cost textbooks.

On a professional level, Dean's record-keeping is detailed and transparent, and his syllabi and other course materials adhere to all district, department, and discipline requirements and recommendations. He attends professional development activities and is always willing to seek out feedback from his colleagues as needed. This includes feedback on his teaching materials, which reflect knowledge of the latest pedagogy and which are clear, direct, detailed, and sensitive to the particular students in which they serve. An especially nice touch is that Dean includes in his writing assignments advice to his current students from his former students.

According to his students, Dean is enthusiastic, interesting, helpful, mindful of differences, respectful, helpful, and easily accessible. From what I have observed, this impression is echoed by those colleagues who know him at Riverside City College.

Based on my current knowledge and impressions, I believe that Dean would make an excellent addition to the permanent faculty of any college.

Sincerely,

Brit Osgood-Treston

Brit Osgood-Treston, Ed.D.
Associate Professor of English
Department of English and Media Studies
Riverside City College